

# Homeless Veterans in Louisville Community Services



KPI Owner: Community Services

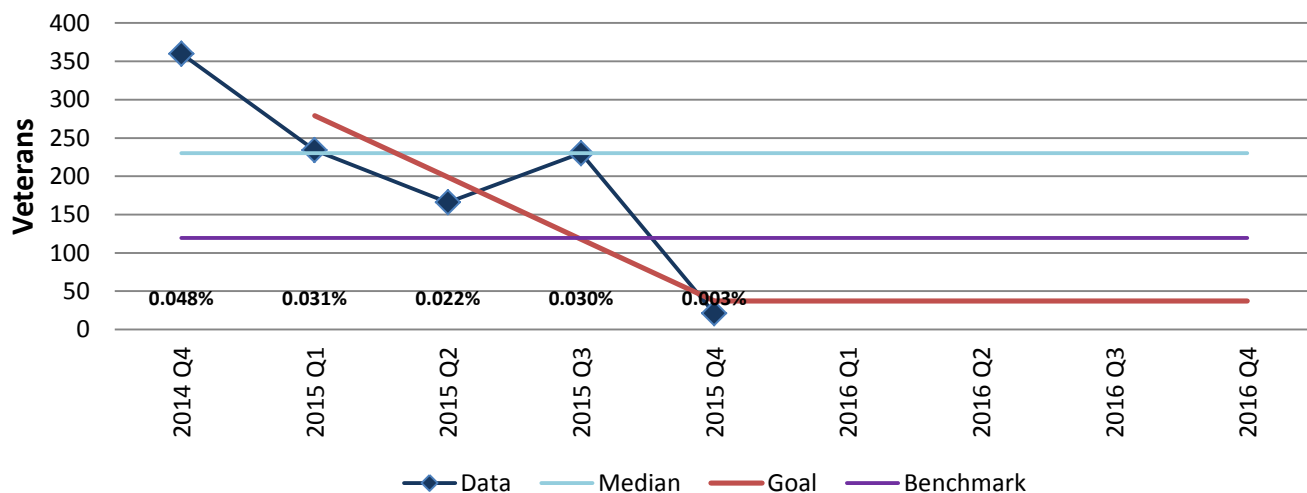
Process: Homeless Services

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: Estimated 360 at end of 2014.</p> <p>Goal: Progress line to "Functional zero" based on National Zero2016 definition = number of new homeless vets that community can provide housing per month (37.8).</p> <p>Benchmark: 120 Veterans</p>	<p>Data Source: VA Hospital Homeless Staff</p> <p>Goal Source: Homeless Vet Task Force</p> <p>Benchmark Source: HUD Homeless Census</p>	<p>Plan-Do-Check-Act Step 8: Monitor and diagnose</p> <p>Measurement Method: Data provided by the Coalition for the Homeless. Veterans defined as anyone who wore uniform of armed services (except reservists who were never called)</p> <p>Why Measure: Metro Strategic Plan Goal 21 Initiative</p> <p>Next Improvement Step: Continue to monitor</p>

## How Are We Doing?

2015 Q4 Goal	2015 Q4 Actual		2015 Q4 Goal	2015 Q4 Actual	
<b>37</b>	<b>21</b>		<b>37</b>	<b>21</b>	
Veterans	Veterans		Veterans	Veterans	

## Homeless Veterans in Louisville



Root cause analysis is not necessary because there is no gap between the goal and current performance.